Senior Technology Consultant Level 2

Do you love computers & technology in general? Do you want to pursue a career track with unlimited growth potential? Then this job could be the right fit for you! We are a core values driven company that has successfully serviced the San Antonio area for over 15 years. As we are currently experiencing an extreme growth spurt & intend to continue to do so, I am looking for the right person to join the team. This is a full-time position for a technology guru who is eager & excited to become a senior technology consultant!

Key responsibilities and accountabilities:

•Install, configure, troubleshoot, administer, and/or setup (as applicable):

◦Servers, Computers (PC & Mac desktop, laptops), printers, telephones, tablets, fax machines,
firewalls, routers & network switching

◦Network systems & related issues (TCP/IP, DNS)

◦Microsoft based server systems (AD, Group Policy, Exchange, Basic SQL Knowledge)

•Provide: ◦support & training for users

◦hardware & software remote help desk support to external users

◦technical leadership & guidance to other field technicians

•Prepare & maintain documentation of server, desktop, & network configurations.

•Perform hardware/software troubleshooting & maintenance activities.

•Consult with client about other opportunities that will increase their productivity.

Qualifications:

•Associates degree in IT related fields are desirable or a minimum of three years related experience working with computers, Microsoft Windows Server and Desktop operating systems and related networks. Server experience required.

•Microsoft MCP, MCITP, MCSA, MCSE Certification completed or in progress. (CCNA or CompTIA Certifications such as Network+ or Security+ are desirable!)

•Ability to solve practical problems, deal with a variety of concrete variables in situations where only limited standardization exist, interpret a variety of instructions, and clearly document processes and steps taken to resolve issues in simple and easy terms that clients will understand.

•Understanding of TCP/IP functions including routing, switching, VLANs, DNS and ISP internet connectivity and configuration.

•Knowledge of PC & Mac hardware and Server & Desktop Operating systems; standalone and networked printers; TCP/IP protocols & routing; MS Office Suites & Visio, iPhone, Android, Windows Phone, Blackberry, switches, firewalls & routers. (Cisco, SonicWall, Cyberoam, etc.)

Compensation:

Based on experience, education, performance and certification

This position is fulltime hourly.

You will receive 30, 60, 90 day evaluations.

Pay raises are based on performance and achieving pre-established goals.

Other Requirements:

*We are an equal opportunity employer. All applicants must be authorized to work in the United States on a full-time basis.

*Successful candidate must have:

- ✓ Valid Driver's License

- ✓ Proof of Automobile Insurance

- ✓ Reliable transportation that can be used as required to perform job duties. (Car, SUV, Pickup, Van) Motorcycles are not acceptable.

*When performing the duties of this position the successful candidate must meet physical requirements:

- ✓ Regularly required to talk and hear

- ✓ Must occasionally lift and move up to 50 pounds

- ✓ Frequently required to sit, walk, stand and use hands and fingers to handle or feel and reach with hands and arms.

- ✓ Must have good close and distance vision and be able to distinguish color and focus easily

- ✓ Must be able to climb up and down tall ladders, several flights of stairs and use elevators